

THE TRIPLE O WARRANTIES

LIMITED WARRANTY (USA ONLY)

NOTE: There is no warranty on parts or systems purchased over the internet.

Triple O Systems, Inc. warrants to the original owner its Model TWTS-101 to be free of defects in material and workmanship for a period of one year, and will be repaired or replaced at no charge to the customer (excluding field labor) under normal use and care during the warranty period.

To get a defective part replaced, call your dealer and explain the problem:

1. Have the dealer service the unit (he will charge a nominal labor charge which you are responsible to pay).
2. Take the defective part to your dealer for exchange.
3. You may obtain your defective part replacement from Triple O Systems (TOS) by shipping the part to TOS, prepaid, along with complete information (copy of original sales receipt, description of problem, name, address, daytime phone number and evening phone number). TOS will repair or replace the failed part and ship via UPS prepaid within 3 days after receipt of the defective part.

As the owner's exclusive remedy, any defective part or assembly will be repaired or replaced at the sole discretion of TOS. Field service labor is specifically excluded from the terms of this warranty.

Except as set forth above, there shall be no other guarantees, warranty or liability either expressed, implied, oral or statutory and in no event shall Triple O Systems, Inc., its agents or employees be liable for injury or damage to any person or property whatsoever, or for any special, indirect, contingent, secondary or consequential damage of any nature however so arising. Triple O Systems, Inc. does not warrant the Triple O Water Treatment System to be merchantable or fit for a particular use. Your specific legal rights under this limited warranty may vary from state to state.

3 YEAR EXTENDED WARRANTY (USA ONLY)

A three year factory extended warranty is available at additional cost. This warranty covers all components of the system (except filter), and extends the factory warranty for an additional two years beyond the original one year warranty. This extended warranty includes two replacement UV light assemblies (one for replacement at 18 months and one for replacement at 36 months). Contact your dealer for details.

EXPORT WARRANTY (OUTSIDE THE USA)

Except for out of the box failures (i.e. when a part or system is first installed), there shall be no other guarantees, warranty or liability either expressed, implied, oral or statutory and in no event shall Triple O Systems, Inc., its agents or employees be liable for injury or damage to any person or property whatsoever, or for any special, indirect, contingent, secondary or consequential damage of any nature however so arising. Triple O Systems, Inc. does not warrant the Triple O Water Treatment System to be merchantable or fit for a particular use.